## why\_no

## definition

Forgot Fare: I forgot my TriMet fare Lost Fare: I lost my TriMet fare

No Time to Buy Fare: Didn't have time to purchase a fare Can't Afford Fare: I couldn't afford to purchase a fare

TVM Out: The ticket machine was out of order

Take Chance: I could have purchased a fare, but I chose to take a chance & ride without a fare

Thought Fare Was Valid: Thought fare was valid

Forgot to Validate Paper Ticket: Forgot to validate paper ticket

Forgot to Validate App: Forgot to validate TriMet Tickets app (ticket/pass)

No ID Youth or HC: No ID (using youth or honored citizen fare)

Other (specify)

Didn't Know How to Use TVM: Did not know how to use TVM Didn't Know I Need to Pay Fare: Did not know I needed to pay fare

Mobile Phone Died: Phone battery died (using TriMet Ticket app, mobile wallet, or virtual Hop card)

C-TRAN Only Ticket: C-TRAN only ticket

No Tap Valid Annual Pass (Hop card): No tap; valid annual pass (including college term pass & Benson

No Tap Valid Month Pass (Hop card): No tap; valid monthly pass

No Tap Valid EARNED Month Pass (Hop card): No tap; EARNED month pass

No Tap Valid Transfer (Hop card): No tap; valid transfer (Day pass or 2 ½ hr ticket)

No Tap No Valid Fare (Hop card): No tap; DID NOT validate fare (Day pass or 2 ½ hr ticket)

No Tap Valid Transfer (Hop ticket): No tap; valid transfer

No Tap Didn't Validate Ticket: No tap; DID NOT validate Hop ticket

No Tap Mobile Wallet or Credit Card: Forgot to tap contactless bank card or mobile wallet (Apple/Goog

No money on Hop card: No money on Hop Fastpass card

Broken Hop Card: Broken Hop Card (cannot be scanned by inspector)

## total percent

47	2.2%
102	4.7%
37	1.7%
50	2.3%
22	1.0%
522	24.3%
76	3.5%
54	2.5%
239	11.1%
142	6.6%
54	2.5%
4	0.2%
4	0.2%
17	0.8%
2	0.1%
20	0.9%
116	5.4%
22	1.0%
73	3.4%
228	10.6%
128	6.0%
161	7.5%
6	0.3%
22	1.0%
3	0.1%